

# NAFCC Accreditation Parent Pre-Assessment Survey



Dear Parent,

As you know, your family child care provider is working towards becoming accredited or re-accredited by the National Association for Family Child Care. To assist your provider with a program assessment, please complete this survey.

Your provider is choosing to administer this survey in an effort to raise the quality of the care your child receives. It is not required by NAFCC. Answer each question honestly, from your point of view. Your answers will be kept completely confidential—your provider will not share your answers with anyone else

Please complete and return this survey by \_\_\_\_\_ and give it back to your provider. Thank you very much for your help in this important endeavor.

Name (optional)	Circle the answer that best matches your opinion about how often the statement is true, from 5 for “always” (this happens all of the time or whenever possible) to 1 for “never”. Please be sure to circle a number for each question.				
	Never	2	3	4	Always
The provider offers me a variety of ways to be involved in the program’s activities—but does not require my participation.	1	2	3	4	5
The provider keeps me informed about my child.	1	2	3	4	5
The provider shares information, as needed, about community resources, tax credits, and other child care benefits.	1	2	3	4	5
The provider and I work together for the best interest of my child on issues such as guidance/discipline, eating/toileting, as needed.	1	2	3	4	5
The provider talks at least briefly to us as we come and go or arranges another time to talk, if needed.	1	2	3	4	5
The provider cares about and respects me and other family members.	1	2	3	4	5
The provider encourages me to visit, unannounced, any time my child is present.	1	2	3	4	5
The provider shows a warm interest in my child.	1	2	3	4	5
The provider is patient and understanding with my child.	1	2	3	4	5

	Never					Sometimes					Always				
	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
My child feels safe and secure in this program.	1	2	3	4	5										
The provider notices any special needs of my child and offers help as needed.	1	2	3	4	5										
Our communication is open and honest.	1	2	3	4	5										
The provider responds, within reason, to my requests and preferences.	1	2	3	4	5										
I trust that my child will be well cared for in every way.	1	2	3	4	5										
The provider respects confidentiality of families and does not gossip.	1	2	3	4	5										
The provider helps me feel comfortable talking things over and we try to work out any differences.	1	2	3	4	5										
Circle the option that best matches your answer.															
Before my child began in this child care program, the provider invited me to visit, described the program, gave me written policies, and asked me about my child.	Yes	No													
The provider is with the children at least 80% of the time they are in care.	Yes	No													
The provider is available to be by telephone when my child is present, or returns my call within 3-4 hours.	Yes	No													
If my child has been injured—beyond a minor scrape or bruise—the provider contacts me as soon as possible and gave me a <b>written</b> report describing the accident, action taken, and how my child responded.	Yes	No	NA												
I was informed of any pets before enrollment or before they arrived in the home.	Yes	No	NA												
Pets appear to be in good health, even-tempered, and friendly, or they are kept in areas not accessible to children.	Yes	No	NA												
The provider has a conference with me at least once per year so we can review my child's experience and set goals together.	Yes	No	NA												
I have met any regular assistant or substitute and I am notified in advance if a substitute will be responsible for my child (except in an emergency).	Yes	No													

What do you like best about this family child care program?


What suggestions do you have to improve this program?


Additional Comments


Thank you for your time and valuable information. Return this survey to your provider as soon as possible.