

How to get CEU credit for watching an Accreditation Webinar

We are very excited to announce that starting January 2020, we will be offering CEU credit for watching select NAFCC Accreditation Webinars! Please follow these step by step instructions to receive CEU credit for watching one of our approved Accreditation Webinars:

1. Look at our upcoming webinars and see which ones are approved and offer CEU credit.
2. Register for the webinar and watch the live or recorded version. (Note: You will only receive access to the recorded version **IF** you register for the webinar. Because accreditation webinars are repeated monthly/bimonthly you will not be able to request the recording, you will receive it by email when you register.)
3. After viewing the live or recorded webinar, take the accompanying quiz that was sent in the email you received 24 hours after the webinar was presented.
4. Pass the accompanying quiz with an 80% or above. If you don't pass the first time, don't worry! You can try up to 3 additional times to pass. You will receive an email confirming if you passed and earned CEU credit, as well as instructions on how to request your transcript.
5. After you received confirmation that you passed the quiz with an 80% or higher, you can request your CEU transcript at http://www.auburn.edu/outreach/ops/ceu_reqtranscript.htm. Each time you request your transcript, it will cost \$10. We recommend that you not request your transcript until you are ready to either submit an update or an application, so you only have to pay the \$10 once.
WARNING: Please allow 6-8 weeks from the date you passed the quiz for your CEU credit to appear on your transcript. NAFCC submits lists to Auburn University once a month and it takes them an additional two weeks to process your CEUs. This is the reasoning for needing to wait 6-8 weeks after you have taken the webinar before purchasing a transcript. **NAFCC is not responsible for money paid to receive a blank transcript.**

Note that not all webinars qualify for CEU credit. Please verify when registering that the webinar qualifies for CEU credit prior to registration. Any webinar that was presented before January 1, 2020 will NOT offer CEU credit.

Webinar FAQ

Please read below to see the answers to commonly asked questions about our webinars. If you don't see your question below, feel free to send an email to mgallegos@nafcc.org to get your answer!

How much do accreditation webinars cost?

Accreditation Webinars are FREE. Take advantage of these FREE CEU hours!

What training credit do you offer for attending your webinars?

Everyone who watches a live webinar for at least 80% of the time on a device that allows them to view the presentation on a screen (as opposed to listening to only the audio on a phone) will receive a training certificate issued from NAFCC following the webinar. For those webinars that are approved for CEUs, you can also receive CEU credit by watching the live OR recorded webinar and getting an 80% or higher on the accompanying quiz.

How do I know if one of your webinars is approved for training credit in my state?

Since each state is unique, we unfortunately cannot guarantee that our webinars will be accepted as approved training credit in each individual state. Therefore, we recommend checking with the agency in the state you are inquiring about to make sure.

I am having technical difficulties while on the webinar, what do I do?

Unfortunately, we do not have a staff member to assist you if you are having trouble logging onto a live webinar. Thankfully, our webinar platform does! If you are having trouble logging in, hearing the audio, or seeing the presentation, we recommend calling the GoToWebinar support team at 800-263-6317 so they can assist you with any issues you are having.

I missed the live webinar, can I still watch it somehow?

If you have registered for the webinar and just missed it live, then yes. We send out an email to all registrants who attended or not with the recording so you can watch it later.

Can I still get training credit if I watch the webinar on one screen with multiple people?

To get a training certificate or CEU credit, you must be logged in to your own computer. You must log in to the webinar through the link we send to your email address when you individually register for a webinar. Training certificates are sent and CEUs are awarded based on attendance records and we won't know if you watched the webinar unless you register yourself individually and watch the webinar through the link we send you. You are more than welcome to watch with other people on one screen, but only the person who logged in to the webinar through their registration link will receive a training certificate or CEU credit.

Can I register two people under the same email address for the webinar?

Yes, however, if you want a training certificate or CEU credit, only one person can register as only one name will be listed on the certificate and transcript. If two of you need training hours, we ask that you both individually register for the webinar and individually watch it.

Do I still get training credit if I listen to the audio of the webinar on my phone instead of watching it?

Unfortunately, our webinar platform does not track your attendance if you are only logged into the webinar by phone and only listening to the audio. To receive the training certificate, you will need to watch the live webinar or watch the recorded webinar and pass the accompanying quiz with an 80% or above to receive your certificate.

How do I know if one of your webinars offers CEU credit?

Please check our website <https://www.nafcc.org/Accreditation-Webinars> to see which webinars offer CEU credit.

How do I get CEU credit after watching an approved webinar?

After you watch one of our webinars that is approved for CEU credit (both live AND recorded), you can receive your CEU credit by taking the accompanying quiz and passing it with an 80% or above. This quiz can be found in the automatic email that gets sent out 24 hours after the webinar. You can take each webinar quiz up to 4 times to pass.

Can I get CEU credit for watching a recorded webinar?

Yes! As long as you take the accompanying quiz after watching the recording of the webinar and pass with an 80% or higher, you will receive CEU credit for watching the recorded webinar.

Where do I access the quiz to get CEU credit for a webinar I attended?

The quiz to obtain CEU credit after watching a webinar will be sent out in an automatic email 24 hours after the webinar has been presented.

How do I get my CEU transcript?

We work with Auburn University to provide CEU credit on some of our webinars. You can request your CEU transcript from them by filling out this form: <https://mell-base.uce.auburn.edu/wconnect/CourseStatus.awp?&course=TRANS1516>. It doesn't cost to get your CEU credit, but it does cost \$10 each time you request your transcript from Auburn University. This is why we recommend waiting until you have taken a few webinars before you request your transcript so you can save some money!

How long does it take for my CEU credit to appear on my transcript?

We submit our lists to Auburn University once a month, and it takes an additional two weeks for them to process everything. This is why we ask to please allow 6-8 weeks from the day you took the webinar until you request your transcript as it can take that

long for your credits to appear. NAFCC is not responsible for money paid to receive a blank transcript.

I didn't receive my training certificate after watching the webinar, what do I do?

Training certificates are sent out via email within two weeks of the webinar being presented. An automatic email will be sent to you 24 hours after the webinar has been presented and you can use that email as proof of attendance until you have received your emailed certificate. If two weeks have passed and you still do not have your certificate, you can email accreditation@nafcc.org and we will be sure to send you a copy of your certificate within 2 business days.

Can I get CEU credit for any past webinars that I have already watched?

Not all past webinars are approved for CEU credit, and we cannot guarantee that all webinars we offer in the future will have CEU credit available. Any accreditation webinar presented before January 1, 2020 will NOT offer CEU credits. You are welcome to register for a future webinar and take the quiz to receive the CEU credit.